

The Goodwill Revolution: Safeguarding Policy and Procedures

Introduction

The Goodwill Revolution (TGR) is committed to safeguarding all individuals who come into contact with our organisation, primarily through the professionals who refer them. This policy outlines our commitment to protecting individuals from harm and abuse and provides a framework for ensuring their safety and well-being, while maintaining a strict "no direct contact" policy.

Principles

- **Protection:** We prioritise the protection of all individuals, especially children and vulnerable adults, from any form of harm, abuse, neglect, or exploitation.
- **Prevention:** We aim to minimise the risk of harm by working exclusively through trusted professional referrers.
- **Responsibility:** Everyone involved with TGR, especially referrers, has a responsibility to safeguard individuals and to report any concerns.
- **Proportionality:** Safeguarding measures will be proportionate to the level of risk, as assessed and managed by the referring professional.
- **Partnership:** We will work in partnership with referring professionals to ensure the safety and well-being of individuals.

Key Actions

TGR will undertake the following key actions to ensure effective safeguarding:

1. **No Direct Contact:** TGR operates a strict "no direct contact" policy with beneficiaries. All communication and support delivery will be managed exclusively through the referring professional.
2. **Referral-Based Support:** We accept referrals exclusively from trusted professional sources (e.g., NHS Social Prescribers, schools, social workers).
3. **Referrer's Support Recommendations:**
 - **The referrer is responsible for detailing the specific type of support they deem appropriate for the individual/family they are referring.**
 - TGR will base its offer of support upon the referrer's recommendations, and we take no responsibility for independently recommending any services/support.
4. **Application and Offer Process:**
 - Upon receiving a referral application from a professional, TGR will assess the request based on available funds and eligibility criteria.
 - If support is approved, TGR will create an offer letter detailing the support we are able to provide, based upon the referrer's recommendation.
 - This offer letter will be provided to the referring professional, who will then be responsible for relaying the information and delivering the support to the beneficiary.
5. **Safeguarding Responsibility of Referrers:**
 - Referring professionals are responsible for conducting their own risk assessments and implementing appropriate safeguarding measures for the individuals they refer.

- Referrers are responsible for ensuring that the beneficiaries they refer are informed and consent to their case being forwarded to TGR.
 - Referrers are responsible for the safe delivery of any services that TGR provides to the beneficiary.
6. **Policies and Procedures:** We will maintain clear and up-to-date safeguarding policies and procedures, including:
- A designated Safeguarding Officer (Louise Wells) who is responsible for overseeing safeguarding matters related to our internal processes and referrer communication.
 - Procedures for managing concerns raised by referrers.
 - Safe data handling procedures.
7. **Training and Awareness:** We will provide safeguarding awareness sessions for our own team and maintain clear communication with referrers regarding safeguarding best practices.
8. **Safe Data Handling:** We will ensure that all data received from referrers is handled securely and in compliance with GDPR.
9. **Review and Monitoring:** We will regularly review and monitor our safeguarding policies and procedures to ensure they remain effective and up-to-date with relevant legislation and best practices. This review will take place at least annually.

Responsibilities

- **Trustees:** The Trustees of TGR have overall responsibility for ensuring that this policy is implemented effectively.
- **Safeguarding Officer:** The designated Safeguarding Officer is responsible for overseeing safeguarding matters related to our internal processes and referrer communication.
- **Referrers:** Referring professionals have primary responsibility for the safeguarding of the individuals they refer and for detailing the support they require.

Reporting Concerns

Any concerns about the conduct of a referrer or any safeguarding-related concerns raised by a referrer should be reported immediately to the designated Safeguarding Officer. Contact details for the Safeguarding Officer will be made available to all referring professionals.

This policy will be reviewed and updated regularly to ensure its effectiveness and compliance with relevant legislation and best practice.