

The Goodwill Revolution: Funding Allocation & Referral Fulfilment Policy

1. Introduction

The Goodwill Revolution (TGR) is dedicated to providing vital support to families and individuals experiencing sudden and detrimental life events. As we are still in the early stages of our initial launch, we operate with a commitment to fairness and responsible resource allocation. This policy outlines our approach to funding referrals and the process for delivering agreed-upon support.

2. Funding Allocation Principles

Due to the early stages of The Goodwill Revolution's launch and our commitment to supporting as many eligible referrals as possible, it may be the case that:

- **A percentage of the total amount of funds requested may only be able to be offered.** This approach ensures that all incoming referrals are given equal consideration and that our available funds are split fairly and equitably among the varied needs of the beneficiaries we aim to serve.
- The amount offered will be determined by TGR based on the urgency of the need, the impact of the life event, and the current availability of funds, always with the aim of providing meaningful support.

3. Referral Fulfilment Process

Once a referral is deemed eligible, the following process will be followed to ensure transparent and effective delivery of support:

1. **Offer of Support:** TGR will review the referral request and communicate the maximum amount of support we are able to offer for the specific request. This offer will be based on our assessment and available funds, aligning with the principles outlined in Section 2.
 - **Example:** If a family is in need of essential white goods, and based on our current capacity, TGR may offer up to a maximum of £200 towards this need.
2. **Agreement on Specifics:** For tangible goods or services, TGR maintains price lists from local, legitimate providers for essential items (e.g., white goods). TGR may share relevant options from these lists with the referrer to discuss with the beneficiary. This discussion should focus on determining their most critical and immediate need or preference within the allocated budget.

3. **Confirmation of Amount and Item/Service:** The referrer must inform TGR of the beneficiary's agreed-upon preference and the exact amount to be invoiced for the chosen item or service. This agreement must be explicit and cover precisely what the amount will be used for. **No orders should be made with third-party providers until this agreement is confirmed by TGR.**
4. **Invoicing and Direct Payment:** Once the amount and specific item/service are agreed upon, the chosen third-party provider must send the official invoice directly to The Goodwill Revolution. TGR will pay providers directly for the agreed-upon goods or services. **TGR does not provide cash or money transfers to beneficiaries or referrers.**
5. **Referrer Responsibility for Delivery:** It is the direct responsibility of the referrer to coordinate and ensure that the agreed-upon goods are delivered to the beneficiary's address, or that services are rendered, following the direct payment by TGR.

4. Source of Goods and Warranty

- **Legitimate Sources:** All goods and services purchased through TGR's support must be sourced from legitimate and reputable providers.
- **Warranty/Guarantee:** Any warranty or guarantee for goods provided is to be managed directly by the beneficiary with the provider. **The Goodwill Revolution accepts no responsibility or liability for any issues arising from defects, malfunctions, or dissatisfaction with the equipment or services provided.** Our role is solely to facilitate the purchase of the agreed-upon item or service.

5. Referrer Acknowledgment

By proceeding with a referral and accepting support from The Goodwill Revolution, the referrer acknowledges and agrees to abide by the terms and conditions outlined in this Funding Allocation & Referral Fulfilment Policy.

Referrer Signature:

Name: _____

Signature: _____

Date: _____

Registered address:
38 Chawn Hill
Stourbridge
West Midlands
DY9 7JB

The Goodwill Revolution CIC
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