

The Goodwill Revolution: Internal Reporting Procedure

Our Commitment

At The Goodwill Revolution, we are committed to maintaining the highest standards of integrity in all our fundraising activities. We encourage and rely on our staff and volunteers to help us uphold these standards by reporting any concerns they may have about fundraising practice. We guarantee that all reports will be handled with confidentiality and that no one will be unfairly treated or discriminated against for raising a concern.

How to Report a Concern

If you have a concern about fundraising practice, you should report it as soon as possible. Your report is crucial for maintaining our reputation and ensuring we operate ethically.

Please report your concern to one of the following individuals:

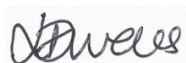
- **Your line manager:** This is your first point of contact for any concerns.
- **Designated complaints officer:** Louise Wells, who can be reached at louise@thegoodwillrevolution.co.uk

What Happens After You Report a Concern?

All concerns will be treated with the utmost seriousness. The designated individual will conduct a thorough and confidential investigation into the matter and take all necessary actions to address the issue.

Thank you for your commitment to ensuring that The Goodwill Revolution operates with integrity and respect for all.

Signed:



Louise Wells

Director

Date: 15th August 2025

Registered address:
38 Chawn Hill
Stourbridge
West Midlands
DY9 7JB

The Goodwill Revolution CIC
Company number: 15778524